

THANK YOU FOR CHOOSING



"We are not satisfied until you are satisfied"

CHECK IN TIME: 4:00 PM

CHECK OUT TIME: 10:00 AM (Please Drop Keys in drop box by front door)



Nordic Village Resort is a NON-SMOKING resort. Guests may only smoke outside by the parking lots. Guests may not smoke on outdoor patios or balconies. *Please reference Smoking Policy at check in.*



We welcome your pets in our **Pet Friendly** rooms. Please contact Front Desk for more details and rates.



For the safety of all our guests, PLEASE DO NOT FEED THE BEARS.

EMERGENCY NUMBERS

You are at the Nordic Village

Route 16, Jackson NH

(603) 383-9101

YOUR ROOM #

EMERGENCY911

BARTLETT POLICE.....(603) 383-9292

NH STATE POLICE.....(603) 525-5555

CARROLL COUNTY SHERIFF DEPT.....(603) 539-2284

JACKSON FIRE DEPARTMENT.....(603) 383-4090

MEMORIAL HOSPITAL
33073 White Mountain Highway, Jackson
(Open 24 hours)(603) 356-5461

NATIONAL SUICIDE HOTLINE.....(603) 784-2433

N.H. POISON INFORMATION CENTER.....(800) 222-1222

ALCOHOLICS ANONYMOUS HOTLINE.....(800) 593-3330

IF THERE IS A PHONE LOCATED IN YOUR ROOM

HOW TO DIAL OUT ON THE TELEPHONE

LOCAL/IN STATE: Press 9 + 603+Number

INFORMATION: Press 9 + 411

Local Calling Areas:

Jackson, Campton, Conway, Bretton Woods, North Conway, North Woodstock, Twin Mountain

EMERGENCY ONLY AFTER HOURS- ANSWERING SERVICE - please call 1-800-646-5497.

ON PROPERTY AMENITIES



Due to COVID Subject to Availability

ALPINE PARK

Located in front of the Karlstad, Lillehammer and Munich buildings; a family recreational park ideal for soccer, football, baseball, horseshoes, croquet, bocce and relaxing.

BONFIRES - 7pm – Weather Permitting

Between Father's Day and Labor Day we have a nightly bonfire by the Nordic Falls Pond, weather permitting. S'mores kits are available to purchase at the front desk.

FITNESS CENTER – Adults Only 18+ - Open Year Round 7.30am to 9.30pm

Located below the Narvik building, the Fitness Centre features 2 treadmills, 2 recumbent bikes, 2 elliptical, 4 way nautilus, free weights, heavy bag and speed bag. For your convenience also, at the center are lockers, shower rooms, a sauna, outdoor spa (year round) & pool (open Memorial Day to Columbus Day **9:00am-9:30pm**).

GAME ROOM AT THE PAVILLION – Open Year round 9am to 9.30pm

Located adjacent to Nordic Falls, the game room includes: pool tables, ping-pong & bumper pool. In addition, there is a quiet reading room with a bookshelf of the New York Times Best Sellers for your enjoyment, playing board games or watching TV. Additional board games can be checked out at the front desk. Gas grills and picnic tables are available from Memorial Day – Columbus Day weekend.

ON PROPERTY AMENITIES (continued)



PLAYGROUND

The playground is located on Nordic Lane, passed Innsbruck and Jura on the right

STORE

Located in the front lobby. Store has Sundries, Nordic Village T-Shirts & Sweatshirts.

SWIMMING POOLS (CLUBHOUSE) - Open Year Round 9am to 9.30pm

Located adjacent to Nordic Village entrance gate are heated indoor and outdoor pools, hot tub, therapy spas and a steam room. Changing rooms are provided for your convenience.

TENNIS & BASKETBALL COURTS – Open Dawn to Dusk

Located adjacent to the entrance gate; the courts are open daily in the summer and fall. Equipment located at the Front Desk.

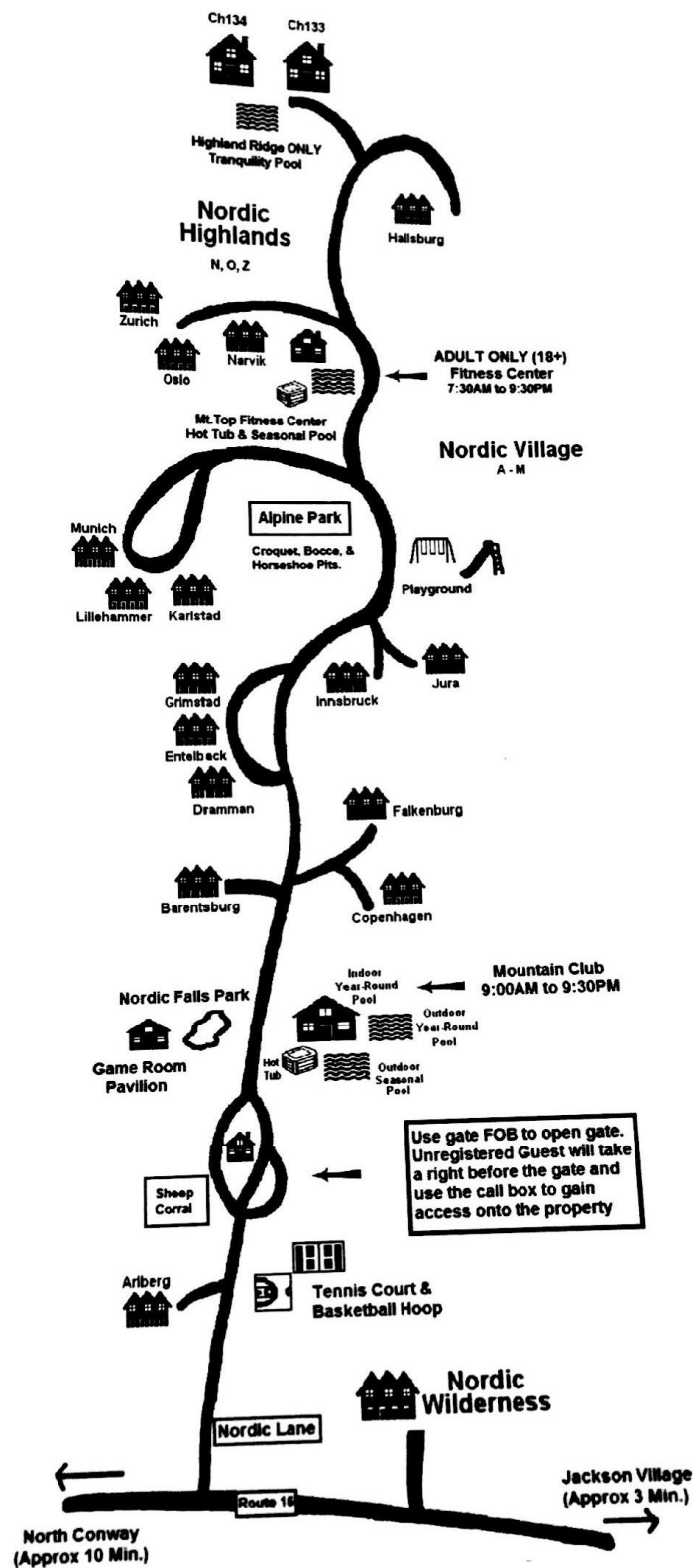
TRAIL SYSTEMS

Located on the hillsides throughout the property, Nordic Loop, Beaver bog and other trails are ideal for nature walks or short hikes. During the winter a limited number of Snowshoes are available at the Front Desk for use of our Guests at no Charge.

Cross country skiers can enjoy the resort's trail system. Ski trails do not connect with Jackson Ski Touring and are recommended only for advanced and intermediate skiers. The trails are not professionally groomed. Ski equipment rental is not provided at Nordic Village Resorts.

If you have questions, please call Front Desk on 603-383-9101 or dial '0' from your room

PROPERTY MAP



HOW TO OPERATE



AIR CONDITIONING

The air conditioner is operable by remote control, which can be located in the holster on the wall or on the breakfast bar countertop. Point the remote control at the unit and press the “on” button. Using the remote control, aim at the a/c unit and using the buttons with arrows to set the desired temperature. To verify that the remote is set to cool, make sure the guest sees a snowflake on the screen. If there is no snowflake, push the ‘mode’ button until you see one. Guests staying in Narvik, Oslo, Zurich and the Chateaus-(make sure doors & windows are closed or the air conditioner will not operate.)



PORTABLE A/C

Turn on the a/c by the touch pad of the a/c. There should be a snowflake icon on the view screen. If not, press the ‘mode’ button until snowflake appears. If the touchpad on the a/c is not working, there should be a remote to operate the unit. Please make sure all doors and windows are closed and locked.



GAS FIREPLACES

A thermostat controls the gas fireplace, which is located on the wall near the breakfast bar. Set the thermostat to the desired temperature, but at least 5 degrees higher than the current room temperature. The fireplace will turn on and off automatically when the room reached the desired temperature. Newer installations may have a timer or a thermostat near the fireplace instead.

***** If you would like to use your fireplace during the summer months, please call the Front Desk to have the pilot light lit.***



JACUZZI

Make sure the drain is closed by pressing on the stopper itself and then fill the tub with water at least one inch above the jets. To start, use the knob located on the wall near the Jacuzzi. Do not turn on the jets before the water has filled the tub. Bath oil and bubble bath are not permitted, as they will damage the tub.

Please do not disconnect the smoke/carbon monoxide alarms. This is dangerous and against fire codes.

Channel Guide

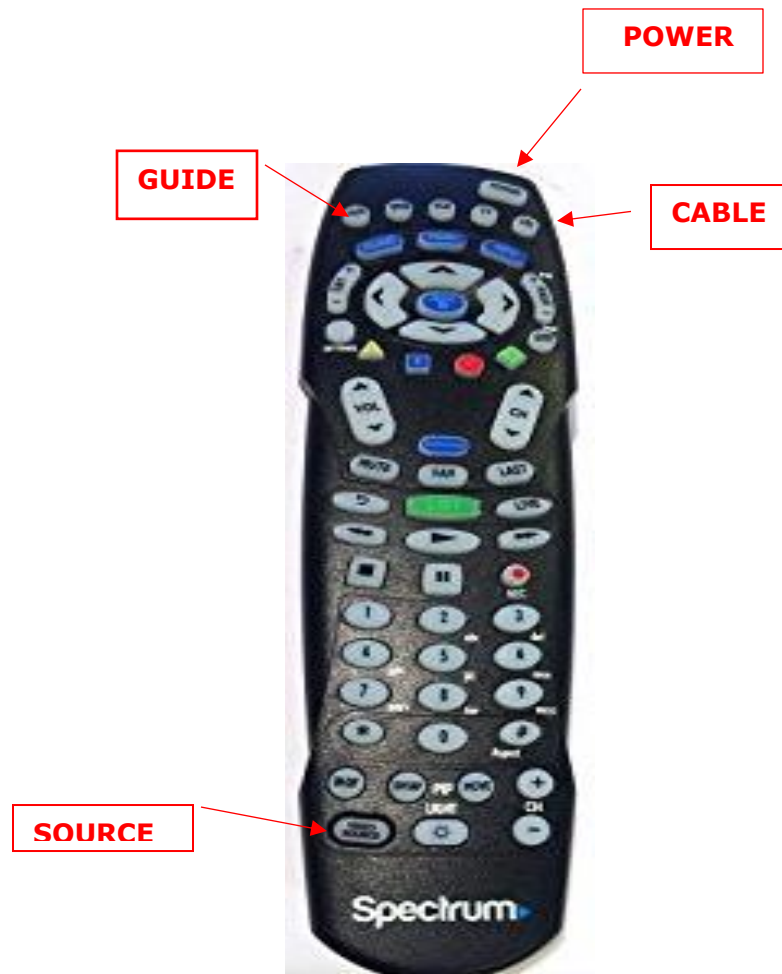
Channel	Station	Channel	Station
5	ABC	35	FOX NEWS
6	CBS	36	NESN
7	CW	37	FX
8	FOX	38	GOLF CHANNEL
9	NBC	39	CNN
10	PBS	40	HGTV
11	ONIVISION	41	HISTORY CHANNEL
12	TELEMUNDO	42	LIFE TV
13	C-SPAN	43	MSNBC
14	A&E	44	MTV
15	FAMILY	45	NATGO
16	AMC	46	NICKELODEON
17	ANIMAL PLANET	47	SCFI-HD
18	BBC AMERICA	48	FOX SPORTS
19	BET	49	SYFY
20	BLOOMBERG TV	50	TBS
21	BRAVO	51	TLC
22	CARTOON NETWORK	52	TNT
23	CNBC	53	TRAVEL CHANNEL
24	CNN	54	USA
25	COMEDY NETWORK	55	NBCS
26	DISCOVERY CHANNEL	56	WEATHER CHANNEL
27	DISNEY	58	CSNHD
28	E!	59	NECN
29	ESPN	65	NFL CHANNEL
30	ESPN2	67	truTV
32	ESPN NEWS	99	GUIDE (NON-INTERACTIVE W/ REMOTE)
33	ESPNU		
34	FOOD NETWORK		

HOW TO OPERATE



TELEVISION

- 1) Use the remote that matches this picture
- 2) Ensure the cable box is turned on. It is on when a white light shines on the front panel. If the light is not on, to activate press the CBL button and then the POWER button on your remote.
Alternatively, the cable box can be turned on by pressing the button on the front panel.
- 3) To turn on the TV press the TV button and then the POWER button on your remote.
- 4) If TV says no signal or is fuzzy, press the TV button then the SOURCE button to select HDMI 1 or HDMI 2.
- 5) To access the on-line TV guide press the CBL button then press the GUIDE button. Use the up down arrow to select the show of your choice then press SELECT/OK.
- 6) Pay per view, purchases, or premium channels, are not accessible with this TV.



How to use the Keurig (K-CUP) Coffee System



- Make sure the Coffee Machine is plugged in.
- Press to open and place a K-CUP in the HOLDER.
- Lower the silver handle completely and firmly close the lid.
- The Hot Water Tank cover will open automatically.
- Fill the water tank with water, up to the "Fill Level" indicator.
- Close the Water Tank Cover.
- Place a 10oz Cup in the dispense area on the drip tray.
- Press the flashing blue "BREW" button
(Within 5-seconds, you will see the RED HEATING LIGHT-UP)
- Please remove and discard used K-CUP after use.

YOUR COFFEE OR TEA WILL BEGIN TO DISPENSE IN 3-MINUTES!

**** CAUTION – CONTENTS MAY BE HOT ****

GUEST INFORMATION



Airports

Portland Int Jetport – Portland ME

(207) 774 7301

Manchester Airport – Manchester NH

(603) 624 6539

Logan Int Airport – Boston MA

(800) 235 6426



Auto Service

AAA – Mt Washington Valley Towing & Road Service

(603) 356 4000

Wildcat Service Station

(603) 383 6691



Bus Service

Concord Coach

(603) 228 3300

Greyhound

(603) 356 6321



Business Services

Copying & faxing is available for a minimal fee in the lobby. We also have a computer with printer for our guests located in the lobby.

Chamber of Commerce

Jackson Chamber of Commerce

(603) 383 9356

Mount Washington Valley Chamber of Commerce

(800) 367 3364



Check Out Time

Check out time is at 10am (**Guests who have no vacated by 10:00am may be subject to a \$50.00 Charge**) Please make sure to return your key to the rental office Drop Box Next to Door. Loss of keys will result in a \$25 charge.

GUEST INFORMATION (continued)



Fire & Safety

In case of an emergency, please call 911. We ask that you exit your building and stand at a safe distance in the parking lot, if possible, notify the front desk and await further instructions.



Gift Certificates

Gift Certificates may be purchased in any desired amount at the Front Office.



Grocery Stores

Grants Supermarket
Shaws North Conway
Hannaford North Conway

(603) 383 4282
(603) 356 5471
(603) 356 6361



Hospital/Walk In Care

Memorial Hospital on Route 16 North Conway
Saco River Medical Group Conway/Glen

(603) 356 5461
(603) 447 3500, (603) 383 3005



Internet

Wireless Internet is offered throughout most of the property including the Fitness Centre, Clubhouse and Pavilion. For password information, please see your check in brochure or contact the Front Desk by dialing (603)383-9101. A guest computer and printer is also available in the lobby.



Mail

A mail drop box is located in the lobby



Moose Tours/Scenic & Guided Tours

Dan's Scenic Tours LLC
Conway Scenic Railroad
Northeast Mountaineering

(603) 723 2501
(603) 356 5251
(603) 413 4391

GUEST INFORMATION (continued)



Pet Care

Albany Pet Care

(603) 447 5614

Karla's Pet Rendezvous

(603) 447 3435

Pharmacy

CVS

(603) 356-6916

Walgreens

(603) 356-8031

Walmart

(603) 356-3170



Quiet Hours

For every guest's enjoyment and relaxation, quiet hours are from 10.00pm to 8am daily and are strictly enforced. We ask everyone to be respectful of all neighboring guests.



Shopping

Enjoy our tax free shopping in North Conway, just 10 minutes south of our resort. Brochures for shopping around the area are located at the Front Desk.



Spas

The Root Cellar

(603) 356 6995

Advanced Skin Care Center & Spa

(603) 356 7070

Moondance Massage Therapy

(603) 383 9377

The Cut Off Salon & Day Spa

(603) 356 3276



Sports Equipment

Our equipment includes tennis rackets, tennis balls, basketballs, croquet sets, ping pong and volleyball. Please dial (603) 383-9101 and an associate will be happy to advise you of its availability.



Taxi Service

Fast Taxi & Delivery

(603) 356 0000

GUEST INFORMATION (continued)



Trash

Trash dumpsters are conveniently located adjacent to the parking lots. Please lock the dumpsters after disposing of your garbage due to the wildlife on property.



Wildlife

Our properties border the White Mountain National Forest, so one can often see moose, deer, bear, raccoons and other wildlife on the resort. While it is enchanting to watch these animals from afar, please stay clear of them for your own safety. Should you encounter wildlife within close proximity, honk your cars horn which will often frighten these animals away. If this method does not work and it is during normal business hours, you can visit the rental office to request an escort from our maintenance staff.



LOCAL AND AREA ATTRACTIONS

GOLF



Eagle Mountain House

www.eaglemt.com

603-383-9090

Jackson (9 holes)

Hales Location

www.haleslocationgolf.com

603-533-6301

North Conway (9 holes)

Mt Washington Resort

www.mountwashingtonresort.com

603-278-1000

Bretton Wood (18 holes)

North Conway Country Club

www.northconwaycountryclub.com

603-356-9391

North Conway (18 holes)

The Wentworth

www.wentworthgolf.com

603-383-9641

Jackson (18 holes)

LOCAL AND AREA ATTRACTIONS

RECOMMENDED HIKES & WATERFALLS



Artists Bluff & Bald Mountain

Distance: 1.5 miles Time: 1.25 hours

Off Route 18 in Franconia Notch State Park, just before the parking for Echo Lake. Short but steep. Great views.

Basin-Cascade Trail

Distance: 2 miles Time: 1.5 hours

Off Route 3 in Franconia Notch State Park. Starts at the Basin and ascends along beautiful Cascade Brook, ending at Cascade Brook Trail.

Black Cap Path

Distance: 2.4 miles Time: 2 hours

3.7 miles off Route 16, Intervale on Hurricane Mountain Rd. Trail through spruce and beech forests leads to the bare summit.

Boulder Loop Trail

Distance: 2.8 miles Time: 2-4 hours

Dugway Road off the Kancamagus Highway Excellent views for relatively little effort. An interpretive leaflet, keyed to numbered stations along the trail, is usually available.

Diana's Bath

Distance: 1 mile Time: 40 minutes

Dirt road off West Side Road, Bartlett. 0.7 of a mile past Cathedral Ledge Road. Easy, relatively flat walk to beautiful rocky cascades.

Mount Willard

Distance: 3 miles Time: 2 hours

Route 302, Crawford

LOCAL AND AREA ATTRACTIONS



INTERVALE – GLEN – BARTLETT – JACKSON

BREAKFAST & LUNCH *(please call the establishment for hours as they vary by season):*

Kringles Country Store	603-383-6669
Dairy Queen – Seasonal	603-383-6878
Red Fox Bar & Grille	603-383-4949
J-Town Deli	603-383-8064
Sunrise Shack	603-383-7169
Yesterdays	603-383-4457

DINNER

Josephs Spaghetti Shed	603-383-6680
Kringles	603-383-6680
Margarita Grill	603-383-6556
The Inn at Thorn Hill	603-383-4242
The Red Parka Pub	603-383-4344
Red Fox Bar & Grille	603-383-4949
Tuckermans Tavern	603-356-5541
Shovel Handle Pub	603-383-8916
Shannon Door Pub	603-383-4211
The Christmas Farm Inn	603-383-4313
The Thompson House Eatery	603-383-9341
The Wentworth	603-383-9700
The Wildcat Inn & Tavern	603-383-4245

NORTH CONWAY

BREAKFAST/LUNCH

Barley & Salt	603-307-1037
Beef N Ski	603-730-5027
Big Daves Bagels & Deli	603-356-3283
Black Cap Grille	603-356-2225
Chef's Bistro	603-356-4747
27 North	603-730-5318
Kringles	603-383-6669

LOCAL AND AREA ATTRACTIONS (continued)



NORTH CONWAY

China Chef	603-356-7327
Dairy Queen	603-356-5555
McGraths Tavern	603-733-5955
Moat Mountain Smoke House	603-356-6381
Muddy Moose	603-356-7696
Peach's Restaurant	603-356-5860
Peking Restaurant	603-356-6976
Stairway Café	603-356-5200
Wicked Fresh Burgers	603-730-5907

DINNER

99 Restaurant	603-356-9909
Applebee's	603-356-9600
Barley & Salt	603-307-1037
A Taste of Thai	603-356-7624
Black Cap Grille	603-356-2225
China Chef	603-356-7327
Delaney's Hole In The Wall	603-356-7776
Deacon Street	603-356-9231
Dairy Queen	603-356-5555
Horsefeathers	603-356-6862
Lobster Trap Restaurant	603-356-5778
May Kelly's	603-356-7005
McGraths Tavern	603-733-5955
Merlino's Steak House	603-356-6006
Moat Mountain Smoke House & Brew	603-356-6381
Muddy Moose	603-356-7696
Peking Restaurant	603-356-6976
Seadog Brewing Company	603-356-0590
Stonehurst Manor	603-356-3113
Vito Marcello	603-356-7000

DELIVERY OPTIONS

Elvio's Pizza	603-356-3208
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